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Exam : HP2-H08

Title : Servicing HP Desktops ,
Workstations , and Notebooks

Vendors : HP

Version : DEMO

NO.1 Which operating system is supported by HP on HP desktop PCs?

- A. Ubuntu Linux
- B. Windows Server 2008
- C. WindowsVista
- D. Windows 2000

Answer: C

NO.2 What is the primary function of MXM graphics modules in portables?

- A. provides the ability to use scalable link interface (SLI) graphic processors
- B. allows the graphics processor to be easily upgraded
- C. provides high-definition hardware support
- D. allows an embedded video chipset installation

Answer: B

NO.3 Which statement is true about HP thin clients?

- A. They run Linux operating systems only.
- B. They have no system BIOS.
- C. They use an embedded operating system.
- D. They have no network functionality.

Answer: C

NO.4 Which HP product line is best suited for a customer who uses a manufacturing computer-aided design program?

- A. HP Tablet
- B. HPTouchSmart PC
- C. HP Mini Notebook
- D. HP Personal Workstation

Answer: C

NO.5 What must you do to optimize the performance of a 64-bit processor?

- A. Install 64-bit compatible RAM.
- B. Enable bit control in the BIOS.
- C. Use a 64-bit operating system.
- D. Install faster system memory.

Answer: C

NO.6 What is the main function of a DisplayPort to DVI Adapter?

- A. to convert the output of a graphics card from VGA to DVI
- B. to convert DisplayPort output to DVI for use with a Single Link DVI-D monitor
- C. to enable 3D graphics to be rendered more clearly on a CRT monitor
- D. to enable S-Video support in order to view HDTV content

Answer: D

NO.7 Which HP product supports a RAID 5 configuration?

- A. notebook
- B. desktop workstation
- C. slimline desktop
- D. mobile workstation

Answer: B

NO.8 What is a benefit of HP DieamColor technology?

- A. It automatically locates and hides defective pixels by changing their color.
- B. It allows the use of a digitizer for point-and-click display functionality.
- C. It produces consistent color across digital devices and applications.
- D. It adjusts the color of the display according to the external light sources.

Answer: C

NO.9 What is the difference between a frontside bus (FSB) and Intel QuickPath?

- A. QuickPath connects the memory controller to the I/O controller; FSB connects the CPU to the chipset.
- B. QuickPath is a peripheral data bus; FSB is a CPU data bus.
- C. QuickPath is a graphics controller bus; FSB is a CPU data bus.
- D. QuickPath provides faster CPU data transfer speeds than the FSB.

Answer: A

NO.10 A monitor is moved to a new computer. Upon power-up the screen message Theft Mode Enabled

displays. How can you restore the monitor to normal operation? (Select two.)

- A. Obtain the master PIN from the system administrator.
- B. Disable the Theft Mode in HP Display Utility.
- C. Enter the PIN in HP Display Assistant Utility.
- D. Return the monitor to original computer and disable Theft Mode.
- E. Press and hold the reset button on the back of the monitor.

Answer: B,D

NO.11 What does HP QuickLook enable you to do?

- A. access your Outlook data even if your device is in hibernate mode or powered off
- B. access HP technical data or support information on the Internet
- C. view the contents of a system folder without opening that folder
- D. view the complete system information relating to your notebook

Answer: A

NO.12 Which statement about SATA technology is correct?

- A. SAS hard drives can be connected to a SATA controller.
- B. SATA hard drives can be connected directly to a SCSI controller.
- C. SATA hard drives can be connected to a SAS controller.
- D. SATA hard drives can be installed in a daisy chain configuration.

Answer: C

NO.13 What is the difference between SATA and eSATA?

- A. SATA has more drive options.
- B. eSATA uses an external port.
- C. SATA has lower power consumption.
- D. eSATA uses a faster bus speed.

Answer: B

NO.14 Which function does the Wireless LAN 802.11 n standard provide?

- A. uses the same antenna to receive and transmit simultaneously
- B. operates in the 2.4GHz frequency range only
- C. uses two or more transmitter and receiver antennas
- D. provides more security features than 802.11

Answer: C

NO.15 A customer complains that the HP QuickLook 2 feature is not working on their notebook running

Windows Vista. Which application must be installed to support this feature?

- A. HP Assistant
- B. Microsoft Aero
- C. HP Help and Support
- D. Microsoft Office

Answer: D

NO.16 Identify two BIOS security features introduced with the HP BIOS based on Unified

Extensible Firmware Interface (UEFI). (Select two.)

- A. system recovery
- B. BIOS user accounts
- C. boot device options
- D. SpareKey
- E. DriveLock

Answer: B,D

NO.17 Which HP option contains an integrated hard drive?

- A. Mobile Expansion Unit (MEU)
- B. 3-in-1NAS Port Replicator
- C. Simple Port Replicator
- D. Advanced Port Replicator

Answer: B

NO.18 Which range of colors does the HP DreamColor display?

- A. more than 1 billion colors in a 30-bit. LED-backlit display
- B. more than 10 billion colors in a 30-bit. LED-backlit display
- C. up to 1 million colors in a 30-bit. LED-backlit display
- D. up to 10 million colors in a 30-bit. LED-backlit display

Answer: A

NO.19 The maximum amount of usable RAM in Microsoft Vista is limited by which factors? (Select two.)

- A. processor manufacturer
- B. SyStem chipset
- C. operating system
- D. memory drivers
- E. hard drive capacity

Answer: B,C

NO.20 An HP product carries a 3-3-3 warranty. What does this mean?

- A. The product carries a 3 year parts, 3 year labor warranty, with no onsite service.
- B. The product carries a nine year warranty on all parts, labor, and updates.
- C. The product carries a 3 year parts, labor, and onsite service warranty.
- D. The product carries an advanced replacement warranty.

Answer: C

